

# Healthcare's Hidden Headache: **Unveiling the Issues of Parcel Management**



**Efficient parcel management is the cornerstone of a thriving healthcare system.** From labs processing critical samples to hospitals receiving life-saving medications, timely and accurate delivery is non-negotiable. However, traditional methods often fall short, resulting in a tangled web of inefficiencies.

This eBook will dissect the **top 5 challenges** that plague parcel management in laboratories, hospital systems, and pharmacies. We will also explore how a robust logistics management system like CXT Software can emerge as the hero that swoops in to save the day.



# Top 5 Parcel Management Challenges in Healthcare



# Compliance Conundrums

Meeting strict healthcare regulations is critical, however with manual processes, ensuring proper documentation and chain of custody can be a constant source of worry.

HEALTHCARE PARCEL MANAGEMENT IS SUBJECT TO STRINGENT REGULATIONS. NON-COMPLIANCE CAN RESULT IN **FINES, PENALTIES, AND REPUTATIONAL DAMAGE**. CAN YOUR HEALTHCARE ORGANIZATION TAKE THAT RISK?



# Manual Mayhem

Spreadsheets and paper trails can quickly become overwhelming. Tracking packages, managing deliveries, and ensuring proper documentation becomes a time-consuming nightmare.



LOST SPECIMENS, INCLUDING THOSE EVENTUALLY FOUND, CONSUMED **15 ADDITIONAL LABOR HOURS** AND HAD A DIRECT COST OF ALMOST **\$500 PER EVENT**.

(Source: Northwell Health/  
LIJ School of Medicine)



# Visibility Vacuum

The lack of real-time visibility into shipment status leaves everyone guessing. Are samples delayed? Are medications en route? Not to mention if the package made it to the door—where's the proof?

IN THE LAST DECADE, NEARLY **170 ORGANS** COULD NOT BE TRANSPLANTED AND OVER 350 WERE CLASSIFIED AS "NEAR MISSES" DUE TO TRANSPORTATION ISSUES RESULTING IN DELAYS OF 2+ HOURS.

(Source: Kaiser Health News)



# Cost Catastrophe

Healthcare organizations face mounting pressure to reduce costs while maintaining quality care. Inefficient logistics and parcel management can lead to wasted resources, increased expenses, and ultimately, higher healthcare costs.



THE GLOBAL HEALTHCARE  
LOGISTICS MARKET IS EXPECTED  
TO REACH **\$133.4 BILLION** BY  
THE YEAR 2027.

(Source: World Pharma Today)



# Handling Mishaps

For medical supplies, specimens, and critical medications, maintaining the integrity of lab samples and tissue samples is crucial. Fluctuations in temperature can compromise the stability and viability of these sensitive products.

POTENTIALLY AVOIDABLE  
COSTS OF SPECIMEN REDRAWS  
AND RECOLLECTIONS ARE  
ESTIMATED TO COST HEALTHCARE  
ORGANIZATIONS BETWEEN  
**\$420,000 TO \$1.04 MILLION**  
FOR A 9 MONTH PERIOD.

(Source: American Data Network  
Patient Safety Organization)



# Introducing The Superhero of Parcel Management



CXT Software, your friendly logistics management powerhouse, swoops in with efficiency and data-driven insights.

## **Automated Hero**

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We automate tedious tasks like shipment placement, label generation, and data entry, freeing up valuable time for more critical tasks.

## **X-Ray Vision**

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Gone are the days of uncertainty. Ensure on-time delivery with real-time tracking, pickup confirmation, and proof of delivery.

## **Compliance Champion**

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Automated documentation and chain of custody tracking ensure regulatory compliance, giving you peace of mind.

## **Cost Crusader**

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Streamlined workflows and optimized routing save time and money, helping you squeeze the most value out of your budget.

Parcel management in healthcare facilities doesn't have to be a tangled mess. By implementing a robust logistics management solution like CXT Software, you:

- **Gain Control**
- **Optimize Efficiency**
- **Ensure Timely Delivery**

With us as your sidekick, you can transform your healthcare logistics into a well-oiled machine, freeing your staff to focus on what matters most - patient care.



# Learn how CXT Software can help manage your healthcare logistics.

Schedule a Demo

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