

# Altroconsumo. Flexible work and office centrality.



Altroconsumo is the largest consumer protection organization in Italy. Founded in 1973, it now has a team of about 250 employees and about 100 external collaborators.

Altroconsumo's headquarters in Milan is a 6-story building owned by the organization.

## Challenge

- **Attract people to the office**, which is an important asset of the organization.
- **Maintain high levels of productivity and engagement** by fostering in-person collaboration in total freedom.
- **Manage attendance tracking with low bureaucracy** in a hybrid work environment and flexible hours.

## DATA

Offices: 1

People: **250 + 100**

Desks: **250**

### **Work model:**

Hybrid job with 2 days a week presence and flexible hours.



## Solution

- Altroconsumo has defined a hybrid work policy, with two freely chosen days a week of office presence and flexible hours
- Altroconsumo has adopted Nibol for hot desking.
- With Nibol, employees easily book workstations and invite outside visitors, see the calendar of who is in the office, and choose when and near whom to work.
- Employees access offices and check in to register attendance without bureaucracy.

## Results

- Altroconsumo makes the best use of its office space and makes it more attractive to employees who easily know when to go in person to collaborate with colleagues.
- Altroconsumo tracks attendance with low overhead and low bureaucracy, in line with company policy.
- Thanks to Nibol's data insights, Altroconsumo is considering reorganizing its offices.

### Case Study Altroconsumo

#### FACTS

**100%**

Desk booking adoption rate.

**40% – 60%**

Average office attendance rate.



**“It is crucial for us to get people into the office. Thanks to Nibol, we can give them the freedom to choose when to come, coordinating as best they can with colleagues to work together in presence. In total transparency.”**



Alessandro Pucino  
**Head of Labour  
Relations, Compensation  
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@Altroconsumo