

FLYING TOWARDS SEAMLESS TRAINING



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Case of the Lufthansa

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Industry: Aviation

Lufthansa Aviation Training and European Flight Academy Key Challenge:

Modernizing an outdated testing application and transitioning from paper-based tests to a digital platform while complying with strict aviation regulations.



The Challenge

Lufthansa Aviation Training, a leading training center in the aviation industry, faced an outdated testing system reliant on paper-based and local applications. Their primary objectives included:

- Transitioning to a fully digitized environment
- Enhancing the testing experience for candidates and result evaluation for clients
- Ensuring compliance with aviation regulations

Simultaneously, European Flight Academy, part of the Lufthansa Group, required a flexible system for training and testing during their two-year pilot course, with the possibility of expanding to cabin and cockpit crew training for other group airlines, including Swiss International Air Lines.



Process Digitization

Full replacement of paper-based tests with a modern, web-based platform. Easy test distribution using self-enrollment, password protection, and time-restricted access options.

The Solution with YouTestMe

Regulatory Compliance

Support for stringent aviation regulations, including end-to-end control of tests and results. The ability to distribute and administer tests through various user groups and roles.

Flexibility and Adaptability

Customizable test scenarios, including license-relevant tests for cabin and cockpit staff. Independent management of questions and tests with clearly defined permissions.

Monitoring and Analysis

Automatic tracking of candidate results with a complete audit trail for question history, test changes, and candidate performance. Detailed reports and statistics for performance evaluation.

Client Quotes



Pascal Ruttimann Application Manager

"YouTestMe provides an intuitive and digitized platform for our training center. It helps us track every test attempt by candidates and allows practice from anywhere. Most importantly, it simplifies the testing process for candidates and the review of results for our clients in the aviation sector. The platform meets our strict regulatory requirements and enables end-to-end control over all tests and results."



Stefano D'Aquino Project Coordinator



"YouTestMe is a flexible and structured partner. During implementation, we faced challenges, but thanks to their pragmatic approach, we successfully completed the project. The platform offers simple options for test distribution, candidate self-enrollment, and maintenance of questions and tests. Ongoing support through regular meetings further enhances the system."





The Results

Enhanced User Experience

Candidates can now practice and take tests at any time, improving their readiness and confidence during assessments.

Optimized Instructor Workflows

Simplified maintenance of questions, tests, and reports with flexible permission assignment.

Expansion to Other Lufthansa Group Airlines

Implementation in European Flight Academy and transition to cabin and cockpit crew training for Swiss International Air Lines.

Efficient Implementation and Support

Thanks to an agile and flexible approach, the YouTestMe team ensured successful implementation and continues to provide ongoing support through regular meetings.



Conclusion

YouTestMe has become a crucial tool for digitizing training and testing at Lufthansa Aviation Training and European Flight Academy. The platform ensures compliance with aviation industry regulations and standards while providing the flexibility and scalability needed to meet the demands of training centers worldwide.